

2021 3M Open Volunteer Committee Descriptions

Admissions and Will Call- Serves as the official welcome committee for all spectators, greeting them as they arrive by bus or on foot from the adjacent neighborhoods, serve as the Will Call service, sell tickets, scan tickets and assist with overall entrance duties at the Main Entrance and all auxiliary entrances.

Ambassadors- Serve as the greeters of the tournament and handout tournament programs and pairings guides. Provide directions, answer questions, and tournament information to spectators at the main entrance and various locations throughout the course.

Caddie Services- Assist with professional caddie registration, maintain caddie lounge area and act as a concierge for the caddies. Distribute and collect caddie bibs and towels daily.

Cart Management- Oversee the distribution and maintenance of golf carts. Volunteers will sign in/out golf carts to authorized personnel and charge all carts at the end of each day. Requires early mornings and late nights. Please note: must be at least 16 years of age to operate a golf cart.

Communications- Oversee the daily distribution of tournament radios. Inventory radios upon return at the end of each day and charge them for the next day.

Corporate Hospitality- Greet guests, check credentials and provide wristbands to clients at hospitality locations. Provide information and support to hospitality hosts and their guests, ensuring the tournament supporters have a positive and memorable experience. Communicate any needs to the tournament staff.

Evacuation- Responsible for evacuating players and designated officials off the course by driving vehicles to a predetermined area if play is suspended. Must be over 21 years of age and have a valid driver's license.

Fan Experience- Help out in Fan Village or other areas around the course to help us exceed our guest's expectations and ensure they have a great experience!

Finance- Assist John Scanlon, tournament accountant, with distributing and inventorying money for admissions/tickets and volunteer headquarters. Manage the PGA TOUR professional finance station and assist professionals with cashing checks.

Gallery Management- Gallery Management volunteers are assigned to a hole and have the unique opportunity of being inside the ropes. They provide gallery control, assist in player movement and help locate errant golf shots. Volunteers should have a basic knowledge of golf rules and regulations on a golf course. Gallery Management should know the surrounding area of their assigned hole and provide spectators with general information as needed.

Roving Gallery Management- Just like Gallery Management, but you will be assigned to volunteer anywhere on the course either on a hole or player/spectator heavily trafficked area.



Media Center (Waitlist)- Assist with registration and welcoming of local, national and international media. Work with media staff to answer media inquiries, distribute paper materials and provide an ideal working environment for on-site media. Volunteers may be asked to chauffeur media officials throughout the golf course during tournament days.

On-Course Distribution (Waitlist) - Distribute and replenish drinks, ice and snacks to all holes on course and other various locations including driving range, scoring tents, volunteer headquarters, etc. Deliver tournament programs and pairings sheets to pairings box locations, main entrances, clubhouse, corporate tents, etc. Volunteers must be able to perform moderate to heavy lifting. Must be able to navigate a golf cart in high traffic areas. Must be willing to volunteer a minimum of two (2) full days or four (4) half days.

Player Services- Greet professionals at the airport and work with the transportation committee to get them to the correct vehicle. Assist with professional player registration. Acts as a concierge for the players and handle general hospitality inquiries from players and their families. Assist with ticket requests, mailings, etc. for PGA TOUR professionals.

Practice Facilities- Oversee the day to day operations of the practice facility including the driving range, putting green, chipping green and sand trap as well as the surrounding spectator areas. Responsible for the set up and tear down of the practice facility. As PGA TOUR professionals enter and exit the range, volunteers are responsible for setting up nameplates, providing players with golf balls and any other general assistance. Volunteers will help marshal the practice facility area as well as allowing properly credentialed people in the area. This position works outside all day and volunteers must be comfortable with and prepared for all weather conditions. Due to the nature of the event, morning shifts will start early and afternoon shifts may end late.

Pro-Am- Assist tournament staff with pro-am registration, parties, and gift distribution. Volunteers provide numerous support functions on pro-am days including, but not limited to, bag handling, tee time assistance, and awards presentation. Pro-am volunteers will assist in running the Draw Party in the evening on Tuesday, July 20th.

Competition Support-

Location-Based Operators- The Location-Based Operators position is vital to the PGA TOUR and their ShotLink system. Not all volunteers will be able to correctly execute this task as current golf knowledge and technology skills are crucial. Volunteers are stationed along each green and fairway to plot player's shots using an electronic tablet provided by the PGA TOUR and ShotLink Staff. Location Operators will also be issued a radio and headset for constant voice communication with the ShotLink Staff.

Requirements:

Must volunteer for at least 2 All Day shifts.

Must complete mandatory online, classroom and on-course training - Classroom training on Sunday, July 19th (Time TBD)

Must be at least 18 years old.



Spotters- Volunteers will have one of the best opportunities to get the best spot in the house to see golf in action. Work with the Location-Based Operators committee to ensure shot tracing is fast and accurate. Must be 18 years of age or older.

Shuttles- Volunteers will drive golf cart shuttles for disabled guests, volunteers, players, and caddies to and from their respective viewing areas, tournament entrances, work stations, and sometimes parking lots. Volunteers in this committee will need to follow strict guidelines on when and where to shuttle and who they will be allowed to shuttle. Must have a valid driver's license and be 21 years of age or older.

Standard Bearers- Accompany a group with a standard displaying the player names and scores in relation to par on a cumulative basis. Must be able to carry a standard sign (approximately 10 pounds) and walk all 18 holes. There will be a mandatory meeting to attend the weekend prior to the tournament.

Tournament Office- Assist tournament staff prior to and during the tournament with general administration duties including answering questions (via phone or in person), managing shipping and receiving at tournament office, making photo copies and other miscellaneous administrative duties.

Transportation- Provide tournament cars to the PGA TOUR professionals and escort the professionals and/or their families when the need arises. Volunteers may also be asked to shuttle other tournament guests. The transportation committee will be stationed in three different areas: the airport, the golf course, and host hotels. Must be willing to work early mornings or late nights.

Tournament Operations- Assist with golf course set up, hanging and covering TV's throughout the course. *Must be willing to work in all weather elements including heat, rain, wind, etc. Available days: July 16th, 17th and 24th.

Volunteer Services- Assist with inventory, assembly and distribution of volunteer uniform packages prior to tournament week. Oversee and manage Volunteer Headquarters during the tournament. Duties will include answering volunteer questions, exchange and sell uniforms, handout volunteer lunch vouchers and maintain a clean Volunteer Headquarters.

Walking Scorers (Waitlist)- Record statistics and scores for players on a hand-held device as part of the PGA TOUR Shotlink system. Volunteers will be assigned to walk with a group for all 18 holes. Volunteers must have knowledge of golf scoring and etiquette.

*Volunteers are required to attend a mandatory in-person training session on Sunday, July 18th (Time TBD)

Junior Committees Available:

Junior Standard Bearers
Junior Practice Facilities

